

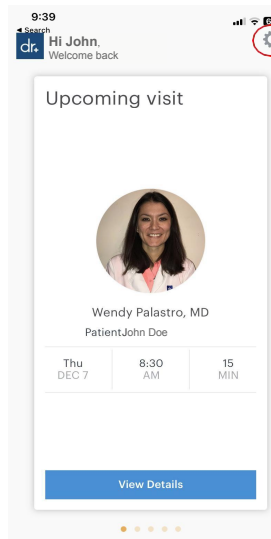


Unified App Experience

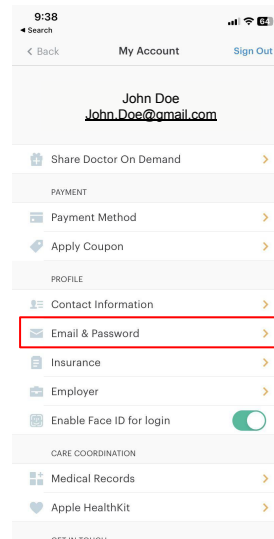
Bread Financial - Account Emails are Different

- If you have used different emails for your Doctor On Demand and Included Health accounts, you can easily merge them by logging in to the Doctor On Demand app and updating your email to match your Included Health account email. **Please be sure you are not still using an Alliance Data email address.**
- Once this step is complete, log in to the Included Health app, and you'll be prompted to merge your accounts. After merging, you'll see your previous visits and health information.
- If you need assistance or don't remember if your emails don't match across your accounts, chat with your designated Care Team in the Included Health app, or call **1-855-229-0828**

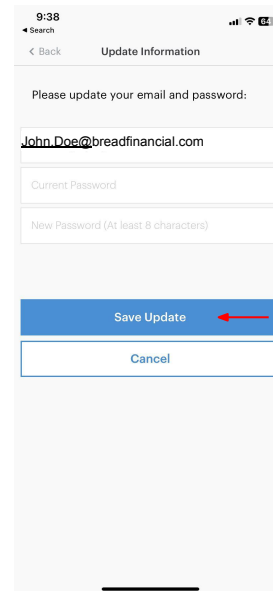
STEPS FOR UPDATING YOUR ACCOUNTS



Login to Doctor On Demand and navigate to the home screen. Click on the wheel in the top right corner.



On the My Account page, navigate to Email & Password. Click on the field.



Update your email address to match your IH account email address and click Save Update.